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SAP SYSTEMS ENGINEER

DirectViz Solutions, LLC, a high-level strategic consulting services firm that meets mission needs for commercial and government clients, is seeking a full-time SAP Systems Engineer in Denver, Colorado.

General requirement includes:

- Provide system sustainment support that will perform consistently to achieve ticket volume up to 3,500 per day.
- Provide on-site administration during duty hours and on call availability.
- Perform all technical planning, engineering, design, installation, customization, configuration, integration, deployment, training, documentation, migration, technical support, and sustainment of the BMC Remedy ITSM, Atrium CMDB, Analytics, and SAP Business Intelligence tool suite (hereafter referred to as “the DISA ITSM-S application”) using government furnished software and computing resources.
- Work in close coordination with all required DISA application integration support teams and contractors to install, configure, deploy, sustain and improve all approved integration solutions.
- Work in close coordination with all required DISA infrastructure support teams (e.g., Network, Database, and Operating System administrators) to configure, sustain, and troubleshoot issues.
- Conduct all activities in accordance with the DISA ITIL Service Management process models.
- Coordinate with all applicable security teams to ensure complete documentation and compliance with all security requirements (e.g., Information Assurance Vulnerability Mandates (IAVM), etc.)
- Participate in all applicable IA security compliance reviews pertaining to the DISA ITSM-S application.
- Comply with all applicable security directives, including DoD Directive 8500.1 (Information Assurance (IA)) and DISA Security Technical Implementation Guides (STIGs) .

Requirements:

-Secret clearance

- Project Lead: Experienced with installation, integration, configuration and full deployment of Remedy ARS ITSM Ticketing Systems including SAP integration.
- Additional requirement with Windows SA, SRM Mid-Tier Servers and Orchestrator(ProcessAutomation).
- IT Level 1 required

To apply to this position, please email jobs@directviz.com.

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For more information or inquiries, please contact us at: jobs@directviz.com