Principal VDI

DirectViz Solutions, LLC, a high-level strategic consulting services firm that meets mission needs for Principal VDI Technician. This position, located in "Pensacola, FL".

Responsibilities:

Provide expert-level VDI trouble-shooting and service deliverables. Lead and oversee highly complex VDI projects. Direct and contribute to multi-faceted VMware vSphere enterprise configuration initiatives. Oversee installation, configuration, and management of VMware vSphere, to include deployment of ESXi hosts and vCenter Servers, management of ESXi host, storage, networking, and virtual machines via vCenter Server. Monitor and optimize the performance of VMware vSphere components. Perform capacity planning and trend analysis of VMware ESXi hosts for CPU and Memory. Establish, build, maintain, and deploy ECR Master Image/Recompose to VDI training sites. Develop and document a standard testing and troubleshooting methodology in order to debug operational faults and identify root causes. Design methodologies to include best practices and recommendations based on gathered/analyzed data, and make sound design decisions for client systems, desktop options, vSphere infrastructure, and View components. Develop instructions to support installations and integration of operating system software, and modify/maintain integration packages via releases and utilities from manufacturers in a multi-operating system and/or network operating system environment. Develop standard operating procedures of documented step-by-step instructions to complete required tasks performed by the team. Utilize sound change/configuration management discipline for supporting new requirements and sustainment changes. Provide routine reports and performance metrics to the ECR Program Management Office to include host, client, and workforce utilization, POD component performance and trends for exceeded thresholds. Possess high-level oral and written communications skills; effectively communicate with all levels of client management, contractor managers and client agency representatives; adept in generating and conducting briefings, presentations.

Specialized – Eight (8) years of recent experience working installation, configuration, and management of VMware vSphere and VMware View manager infrastructure and View desktop options. Management of Windows server operating system (2008+), file structure, Microsoft SQL, GPO, EMC storage and active directory services. Position requires IA Workforce (IAWF) certification IAW DOD 8570.01-M and SECNAV M-5239.2.

QUALIFICATIONS:

-Must be U.S. Citizen

- SECRET clearance

- DOD 8570.01-M and SECNAV M-5239.2 Certifications

- Bachelor's level degree from an accredited college or university in a curriculum or major field of study which either (1) provides substantial knowledge in complex systems engineering, (2) is closely related to the work to be automated, or (3) is in Computer Science, a physical science or a mathematics-intensive discipline.

- Eight (8) years of recent experience in VMware architecture, software, infrastructure configuration, management, maintenance, analysis, and troubleshooting.

- Minimum of three (3) years overseeing a highly productive and proficient IT support team with diverse technologies in an enterprise supporting greater than 10,000 nodes distributed globally.