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Hardware Engineer

DirectViz Solutions, LLC, a high-level strategic consulting services firm that meets mission needs for commercial and government clients, is seeking a Hardware Engineer. This position will be located at Fort Knox, KY.

Responsibilities:

- Installs, maintains, and repairs personal computers and peripherals
- Develops and implements preventative maintenance procedures for personal computers including virus protection.
- Provides training in the proper use of company standard software packages
- Provides second-tier support for the Support Center.
- Resolve assigned tickets within service windows and update information in the system to completely describe ticket resolution.
- Work on special projects and other assigned tasks as appropriate

Qualifications:

Secret Clearance

- Security+ CE
- Bachelor of Science or 6-8 years of experience

Required Skills:

- Certified in an approved storage or server system