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IT Subject Matter Expert (SME)

DirectViz Solutions, LLC, a high-level strategic consulting services firm that meets mission needs for commercial and government clients, is seeking an IT Subject Matter Expert (SME). This position will be located at Joint Base Andrews, MD. This position requires an active Secret clearance.

Responsibilities:

- Assist the Government with building a CM repository based on agency requirements; establishing user roles, Configuration Item (CI) naming schema, and other items to support data integrity and confidentiality; aid in the development of a user's guide and provide related training for interaction with the repository.
- Assist in the development of configuration and data management processes, documentation and procedures based on program requirements.
- Assist with the development, implementation and maintenance of a Configuration Management Plan which describes the entire Configuration Management processes from implementation and transition of each product throughout its end of life/support (EOL/EOS).
- Assist the Government with Configuration Status Accounting (CSA) to ensure the effective management of configuration items.
- Assist in the performance of Functional Configuration Audits (FCAs) and Physical Configuration Audits (PCAs) and ensure all audit issues are resolved or mitigated prior to acceptance.
- Provide a Monthly Status Report and/or weekly status brief as required.

Qualifications:

Secret Clearance

- MS Degree in Information Technology, Business Information Systems or related field.
- 5+ years knowledge and experience with IT Governance and control frameworks; experienced with IT build processes and/or facilitating Engineering Configuration Board (ECB) and/or Configuration Control Board (CCB) within the last 5 years.
- 5+ years hands on software/hardware configuration management, development, or testing experience within the last 5 years.
- ITIL Service Manager Certification (ITSM)
- CMIIC Level 3 Certification, ISO 9001:2008

Required Skills:

- Experience using SCOM, SCCM, Remedy, and BladeLogic is highly desired.

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For more information or inquiries, please contact us at: jobs@directviz.com