Systems Administrator/Helpdesk Technician

DirectViz Solutions, LLC, a high-level strategic consulting services firm that meets mission needs for commercial and government clients, is seeking a fulltime Systems Administrator/Helpdesk Technician based in Tacoma, Washington.

Responsibilities:

You are the subject matter expert for all: computer, server, applications, information security, computer scanning, imaging, patch management, remediation, and status reporting.

- Operate a desktop SOP with tactics, techniques, procedures, examples, POCs, inventories by location, and log with status of all tasks supported.

- Perform Help Desk functions in support of users, to include but not limited to the following tasks:

   * Set-up, service, and assist users with login and email accounts on multiple classified and unclassified networks.

   * Set-up, configure, troubleshoot and provide technical support to MS Windows based systems (workstations, laptops, and servers) on multiple classified and unclassified networks.

   * Image, update, patch, scan and remediate all MS Windows based systems (workstations, laptops, and servers) on multiple classified and unclassified networks.

   * Assist with set-up, configuring, networking, and troubleshooting client/server equipment, software, applications, manage and provide technical assistance on multiple classified and unclassified networks.

   * Provide/perform briefings, status reports, recommendations, and upgrade/improvement/development suggestions for areas of assigned responsibilities.

Previous federal government experience and 4 years as a Systems Administrator on MS Windows based systems. Must possess excellent verbal and written skills.

 Possess a TS clearance and able to be nominated for SCI access.

* BS-degree in Computer Science or Information Technology or Information Systems or Information Security or a related field of study/discipline.

   Master's degree preferred.

* DoD 8570.1 certifications:

   1.) Baseline: Security Plus (minimum). Security Plus and CISSP certifications (preferred).

 Note: Other information security certifications may suffice.

   2.) Computing environment certifications:

   (a.) MS Desktop (minimum) e.g.: MCSA (Win 7/ 8/10)

   (b.) MS Server (preferred) e.g.: MCSA (Win Server 2008/2012/2016) and or MCSE

To apply to this position, please email jobs@directviz.com