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Program Support Analyst

DirectViz Solutions, LLC, a high-level strategic consulting services firm that meets mission needs for commercial and government clients, is seeking a full-time Program Support Analyst for Pensacola, Fla.

Responsibilities:

Perform requirements analysis, liaise with Navy Education and Training Command (NETC) enterprise for the deployment of enterprise tools and processes; coordinate and track OS upgrades and deployment, technical insertion and deployment of new technologies as well as project management over classroom installations, reductions and moves. Also, duties required include coordinating of application approvals with Information Assurance (IA) and portfolio management teams. Provide oversight and support for IT asset reduction/migration strategies..

In depth knowledge of : a) NETC enterprise applications and their use in the NETC domain; b) the Functional Area Managers (FAMs) and associated portfolios; c) NETC enterprise including learning centers/sites, training support centers and departments and NETC's role to enable them to meet their training delivery mission. The candidate shall be able to demonstrate a thorough knowledge of the training and education lines of business, as well as the processes and techniques to capture and translate them into functional

Requirements:

Active Secret Clearance.

- 7 Years of Electronic Classroom (ECR) SME; BS degree with IT emphasis;
- Exceptional communication skills and experience dealing directly with NETC, Learning Centers as well as the Training Support Center/Training Support Detachment (TSC/TSD) personnel.
- Significant expertise/experience with implementing NETC enterprise initiatives, developing and distributing ECR standard operating procedures, certification and accreditation requirements, ECR standards, change management procedures, Help Desk processes, DADMS requirements, Department of the Navy (DON) IT equipment procurement processes requirement.
- SME in the NETC ECR Program and have a thorough understanding of the roles of the IT service providers and how they are interdependent on one another.
- Understanding of TRANET_U/_C and NMCI/NGEN, the training environment, technically and functionally, enterprise software applications, and asset management.

To apply to this position, please email jobs@directviz.com

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For more information or inquiries, please contact us at: jobs@directviz.com