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## Telephone Switch Technician

DirectViz Solutions, LLC, a high-level strategic consulting services firm that meets mission needs for commercial and government clients, is seeking a full-time Telephone Switch Technician for a DoD Federal Government customer at Colorado Springs, CO at the United States Air Force Academy.

### Responsibilities:

- Reports to the telecommunications manager; Works alone or with a team;
- Provides switch-related reports, traffic studies, and telephone switch metric data upon request;
- Provides digital and analog telecommunication maintenance and repair services to include but not limited to telephone switches, transport systems, voicemail systems, and cable/fiber optic distribution systems;
- Installs telecommunications equipment and systems;
- Assists with the management of workload control;
- Performs telecommunications preventative maintenance inspections;
- Provides on-call/after normal duty hour support as required;
- Solves complex problems by troubleshooting, repairing, testing, and removing/replacing telecommunications equipment and systems;
- Provides technical guidance to lower level technicians. Develops technical recommendations for modification or replacement of telecommunications equipment and systems;
- Maintains technological standards and investigates and promotes new telecommunications technologies for use by USAFA;
- The above mentioned duties require standing for long periods of time, the ability to climb ladders, and the ability to lift overhead 40lbs items;
- Fulfills other work center duties as assigned;
- Provides support to other contract work centers in cases of manpower shortages or unexpected requirements.

### Requirements:

An associate's degree in electronic systems technology. Equivalent experience can be used as a substitution for this degree.

Proficient in the setup, operation, maintenance, and repair of the following:

- Nortel SL-100/CS-2100 Telephone Switch
- Nortel Optera Transport, and Nortel Call Pilot System.
- Outside plant and/or a plus

### Other:

- Air Force Nortel Telephone Switch past experience HIGHLY desirable
- Duties require standing for long periods of time, the ability to climb ladders, and the ability to lift overhead 40 lb items

**To apply to this position, please email [jobs@directviz.com](mailto:jobs@directviz.com)**

Web: [www.DirectViz.com](http://www.DirectViz.com) | Tel: 703.662.0099 | Fax: 703.662.0440  
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